



Pradeep Nagda

Outsourcing & Remote Operations Consultant

For founders and lean leadership teams making outsourcing decisions, organising remote work and strengthening everyday operating systems.

Experience with perspective

Independent consulting since 2016, following KPO project leadership from 2006 to 2016. My work brings research discipline, clear ownership and practical coordination to business operations.

Core advisory

Outsourcing strategy

Assess readiness, define the work and compare delivery options before delegating.

Remote team design

Clarify roles, handoffs, communication and review points around distributed work.

Operations & systems

Structure recurring workflows so ownership, dependencies and exceptions are visible.

Supporting capabilities

Research & intelligence · Execution advisory · Product & business support. The scope is shaped around the decision or operating problem, rather than a fixed staffing package.

Verified professional background

2016–present · Independent consulting

Remote operations, research, team design and business support.

2006–2016 · Project lead, KPO

Delivery teams, outsourcing projects and operational efficiency.

2002–2004 · Master's in Bioinformatics

Sikkim Manipal University.

1999–2002 · B.Sc. in Science

College of Science, Udaipur.

Selected work. Clear boundaries.

Client identities remain confidential. The examples below summarise qualitative client feedback; they are not independently audited outcome studies.

Real estate research

Lead-data segmentation and coordination of a 20-member research team, as described by the client.

Fintech operations

Subscriber invoicing, account administration and customer support, including chat and Zendesk.

Sustainability product

Business-model and pitch support, data research, coordination and product groundwork.

SaaS recruitment research

Targeted lead research against client-specific recruitment criteria.

Manufacturing procurement research

E-commerce data collection and recurring insights supporting procurement decisions.

How an engagement begins

Start with a conversation about one operating challenge. Agree the questions, required inputs, responsibilities, deliverables and commercial terms before work begins. Review progress and handoffs against that agreed scope.

International perspective

Based in Udaipur, India. Published experience includes businesses in the USA, UAE, UK and India. Time-zone overlap and communication arrangements are agreed for the engagement.

Professional principles

Clear scope. Confidential information handled within agreed terms. Client ownership of business decisions and specialist approvals. Evidence separated from assumptions. Reviewable progress and practical follow-through.

Start a conversation

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